

AWI612L

INSTRUCTION MANUAL

WASHING MACHINE

Please read this User Manual carefully before using the appliance!

IO 01228/1 (05.2016)

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In accordance with European Directive **2012/19/UE** and Polish legislation regarding used electrical and electronic goods, this appliance is marked with the symbol of the crossed-out waste container.

This marking means that the appliance must not be disposed of together with other household waste after it has been used. The user is obliged to hand it over to a waste collection centre collecting used electrical and electronic goods. The collectors, including local collection points, shops and local authority departments provide recycling schemes. Proper handling of used electrical and electronic goods helps to avoid

environmental and health hazards resulting from the presence of dangerous components and the inappropriate storage and processing of such goods.

From today, washing will be easier than ever before. The Amica washing machine combines exceptional ease of use with excellent effectiveness. Once you have read the instructions, operating the washing machine will not be a problem.

Before being packed and leaving the factory, the safety and functions of this washing machine were carefully tested. These tests may have resulted in some damp or traces of water being left inside the machine.

We ask you to read the User Manual carefully before switching on the appliance. Following the directions in this manual will protect you from any misuse.

Keep this User Manual and store it near at hand. The instructions should be followed carefully to avoid any unfortunate accidents.



Important!

This washing machine is intended for purely domestic use to wash textiles and clothes which are designed to be machine washed in a detergent bath.

Before plugging the washing machine into the mains, remove the safety packaging and ensure the machine is level.

The manufacturer reserves the right to introduce changes which do not affect the operation of the appliance.

<u>Use</u>

- •The machine should only be used after the instructions below have been read carefully.
- •Never use the machine outdoors or anywhere the temperature may fall below freezing.

•The machine should not be operated by children or anyone who has not read the instructions.

Important! Temperatures below 0°C can damage the washing machine! In the event of the machine being stored or transported in sub-zero temperatures, it should be left to acclimatise in a temperature above zero for 8 hours before being used.

Manufacturer's Declaration

The manufacturer hereby declares that this product meets the requirements of the following European directives:

- Low Voltage Directive 2014/35/UE,
- Electromagnetic Compatibility (EMC) Directive 2004/30/UE,
- ErP Directive 2009/125/EC,
- RoHS Directive 2011/65/UE,

and has thus been marked with the $\boldsymbol{\zeta} \in$ symbol and been issued with a declaration of compliance made available to market regulators.

NOTES ON SAFETY

• <u>Detergents</u> Use only those detergents and additives which are designed for automatic washing machines, especially when using the **TOWELS** programme. Do not use any agents containing solvents, as these may damage certain parts of the machine, or cause them to emit poisonous gases. There may also be a risk of ignition and explosion.

•Loading Ensure no unwanted objects are put inside the the Machine appliance. Completely empty all pockets in the clothing to be washed and fasten buttons and zips. Place small, loose objects in a washing bag, or inside a pillow case, as they may be destroyed or else damage the drum or internal tank. Do not exceed the recommended maximum load of washing.

•<u>Control</u> Protect the control panel from water spillage. <u>Panel</u> Do not put washed elethop on top of the ma

Do not put washed clothes on top of the machine!



NOTES ON SAFETY

- <u>Transport</u> Unplug the machine before preparing the machine for transport. Do not transport the washing machine if drum locking bolts are not in place. See the chapter **INSTALLING THE MACHINE**. Keep the appliance in upright position when transported.
- <u>Data Plate</u> Data plate indicating basic information about the washing machine is located at the top part of the rear casing.
- <u>Burns</u> The door glass of your washing machine is hot during operation. Do not allow children in the vicinity of the appliance.

NOTES ON SAFETY

Checking stability

Once the washing machine is in position and levelled, it must be checked to ensure it rests firmly on all four legs.

In order to check this, press down each corner of the appliance in turn to see if it moves. Safe, long-term and reliable operation of the washing machine depends on it being correctly positioned and level.



Important! Level the appliance, remove the drum locking bolts and wait 3 hours before using the appliance for the first time.



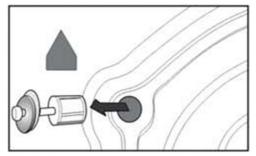
Important! Incorrect levelling, especially instability, may cause the washing machine to move around during operation.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Children of less than 3 years should be kept away unless continuously supervised.

DISPOSAL OF THE APPLIANCE

To ensure safety, the washing machine must be rendered unsuitable for use once its useful life comes to an end. First unplug it and then cut off the power lead. Scrap the appliance in line with local waste disposal legislation. I. Remove the protection used for transporting the appliance (keep the locking bolts for future use, e.g. when moving house).



•Unscrew the 4 locking bolts with a spanner. •Remove the rubber and plastic transport brackets from the sockets along with the washers and bolts. •Stop up the holes with the stoppers enclosed in the accessories bag.

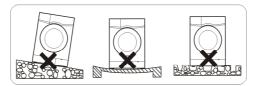


The locking bolts MUST be removed before the washing machine is used!

II. Positioning and levelling the machine



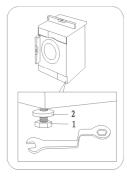
- •Do not place the washing machine on a carpet!
- The floor surface should not be either concave or sloping!
 Attention should be paid to the shape of the surface of the floor, so that the entire weight of the appliance rests on its legs (not its body)!



- Place the washing machine on a solid, even surface.
- Loosen the plastic washer (2)
- Level the machine by adjusting the legs (1)
- Lock with washers (2)



After positioning and levelling the machine, check that it is stable by pressing down each corner and ensuring it does not move!



INSTALLING THE MACHINE

III. Connecting the water supply

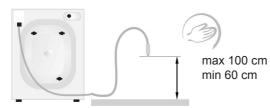


Use the new hoses supplied with the machine. Do not re-use old hoses.

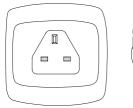
A water supply hose with seals is inside the drum of the machine.

- Water pressure min. 0,1 MPa (1 bar), max.1 MPa (10 bar). Supply the machine with cold water
- •after connecting, make sure the hose is not twisted
- •after connecting the hose and the valve, check they are sealed tight
- •regularly check the condition of the supply hose.

IV. Water drain



V. Connecting the electric power supply



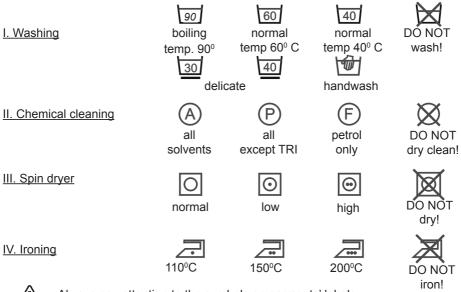


The drain hose is at the back of the machine. Fix the drain hose so that it does not move while the machine is in operation (use the elbow as shown below). Do not place the hose too deep into the outlet pipe!



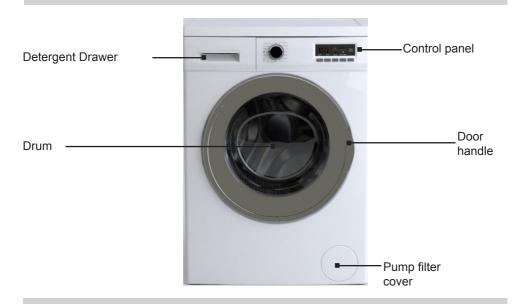
- The appliance's mains connection (electrical wall socket) should be in a visible and accessible place!
- Only plug the machine into a properly installed socket with an earth pin!
- Do not connect to an adaptor or an extension cord!
- In the event of the power lead being damaged, it must be replaced by an authorised technician.
- The electrical system to which the appliance is to be connected must be protected with a 10 A fuse.

UNDERSTANDING THE SYMBOLS ON CLOTHES LABELS

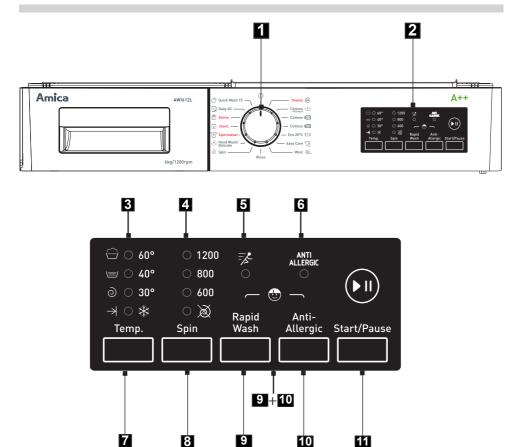


Always pay attention to the symbols on garments' labels when choosing a washing setting.

DESCRIPTION OF THE APPLIANCE



DESCRIPTION OF CONTROL PANEL



- 1. Programme selector knob
- 2. Display
- 3. Temperature indicator (60°C, 40°C, 30°C, cold water ∰) and Washing progress indicator (→)
- 4. Spin speed indicator
- 5. Rapid Wash indicator
- 6. Anti Allergic indicator
- 7. Temperature button
- 8. Spin speed button
- 9. Rapid Wash button
- 10. Anti Allergic button
- 11. START/PAUSE button
- 9+10. Child Lock

1. Programme selector knob

Choose the appropriate wash programme as required, depending on the degree of soil, and type and amount of laundry loaded, which ensures better results and more effective washing. Once the wash programme is started, turning the programme selector knob to another position (except ()) does not change the previously selected programme.

2. Display

- a). user selected spin speed
- b). user selected temperature

c). user selected additional function

3. Temperature selector button

This button allows the washing temperature to be set. Press this button to display water temperature settings available for a given programme or an option for washing in cold water (no heating). Depending on the programme selected, the display shows the following temperatures - - °C (cold water) - $\frac{36}{2}$ - 30°C - 40°C - 60°C and the progress of washing 2 / 2 /

Important: after temperature set up and pressing the start button the diodes will now show the progress of washing during the cycle, not set up temperatures.

NOTE 1: For the Cotton 90°C programme, the 60°C indicator lights up.

NOTE 2: For the Eco 20 programme the 30°C indicator lights up and you can select the, you can select the "cold water **#**" option (no heating).

4. Spin speed button

Use this button to set the spin speed when water is being pumped out of the washing machine. Available spin speeds: Spin off - \Im - 600 - 800 - 1000 - 1200.

NOTE: The maximum spin speeds depending on the programme are given in table of programmes.

ADDITIONAL FUNCTIONS:

5. Rapid Wash

The **Rapid Wash** function reduces the total wash time saving money while reducing energy consumption and water consumption.

Pre-wash is recommended when washing lightly soiled laundry.

NOTE 2: The **Rapid** function can be activated automatically when partial load for a given programme is detected.

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6. Anti Allergic ALLERGIC

The Anti-Allergic programme is especially recommended for washing children's clothing and for people with sensitive skin. Select this option to add an extra rinse to wash cycle. Additionally, during all stages of rinsing water is heated to 30°C.

START/PAUSE button

Press **START/PAUSE** to start or pause a programme. When the washing machine operates, **START/PAUSE** indicator light is on. When you **PAUSE** a programme, **START/PAUSE** indicator flashes.

The **PAUSE** mode can be used to soak the laundry.

Once the selected programme started wait for about 10 minutes and then press the **START/PAUSE** button. When the laundry is soaked as required, press the **START/PAUSE** button again to resume the program. Soaking will improve washing results for heavily soiled laundry.

NOTE 1: The **Rapid** function is not available for all programmes (see Table of wash programmes).

1. Daily 60':

A daily wash programme with a duration of 60 minutes, the temperature setting of 60°C and a single rinse cycle and a maximum spin speed. Use this programme to wash coloured fabrics, cotton and linen.

2. Shirts programme:

The temperature of 60°C and spinning between the rinse phases. There is a three-step spin sequence at speeds of 400, 500 and 600 rpm at the end of the wash programme. This program can be used for simultaneous washing of cotton shirts and blouses together with synthetic and mixed fabrics.

3. Quick Wash 15':

Use this programme to refresh clothes. Includes all three wash stages:

- Main wash
- Rinse
- Spin

4. Eco 20°C:

Use this programme to wash clothes at 20°C.

I. Select Programme

- 1. Set the programme selector knob to the desired programme (see the table further on).
- 2. Change temperature, spin speed or activate available additional functions to modify the programme to your individual needs.
- 3. Press the [Start/ Pause] button

II. End of the wash cycle

- 1. Indicator lights to indicate wash cycle has ended.
- 2. Turn off the water valve
- 3. Set the programme selection knob to \bigcirc
- 4. Unplug the appliance from the mains.
- 5. Open the door and remove laundry.

III. Cancelling and changing programme

Set the programme selector knob to position for several seconds to terminate a programme. Then select the desired wash programme.

NOTE: When you cancel a programme when there is water in the drum and turn the programme selector knob to a different position, the appliance will drain the water. Then select the desired wash programme.

TABLE OF PROGRAMMES

Programme name		Towels	Cottons + Prewash	Cottons 60*	Cottons 40*	Eco 20°C	Easy Care	Wool	Rinse	Spin	Hand Wash/ Delicate	Sportswear	Jeans	Shirts	Daily 60'	Quick Wash 15'
		QQ	~	\square	\bigcirc	ECO		Ş		0	[]@	Ś	S	R R	Ð	9 ()
Max. temp. [°C]		90°	60°	60°	40°	20°	40°	30°		•	30°	30°	30°	60°	60°	30°
Max. spin speed [rpm]		1200	1200	1200	1200	1200	1200	600	1200	1200	600	800	800	600	1200	800
Max. load [kg]		6,0	6,0	6,0	6,0	3,0	3,0	2,0	6,0	6,0	2,0	3,0	3,0	3,0	3,0	2,0
Additional functions available	Rapid Wash	Option	Option	Option	Option		Option					Option	Option	Option	Option	
Ū	Prewash	×	•	×	×	×	×	×	×	×	×	×	×	×	×	×
Detergent drawer	Basic wash	•	•	•	•	•	•	•	×	×	•	•	•	•	•	•
<i>i</i> er	Fabric softener	0	0	0	0	0	0	0	0	х	0	0	0	0	0	0
Time [h:min]		3:14	2:40	3:20	3:10	1:38	1:29	0:40	0:36	0:15	1:31	1:20	1:24	1:46	1:00	0:15
Energy con- sumption (kWh)		2,22	1,23	0,95	0,72	0,19	0,49	0,14	0,09	0,05	0,32	0,26	0,28	0,83	0,86	0,12
Water con- sumption (I)	3	69	75	49	43	38	39	40	39		65	37	48	35	31	28
Number of rinses		3	3	2	2	2	2	3	з		3	2	2	2	1	1
Type of laundry		Heavily solled clothing, or an moderately solled cotton and linen for children that requ- ires boiling.	Moderately or heavily solled cotton clothes, bed linen, table linen, linen, towels.	Moderately or heavily solled cotton clothes, bed linen, table linen, linen, towels.	Moderately soiled cotton or linen clothes.	Lightly soiled, sweaty cotton and linen clothes. Wash at 20°C.	Very dirty clothes, clothing made from synthetic fabrics or natural-synthetic fabric blends (nylon, shirts, blouses, synthetics).	Note: Do not machine wash woollen fabrics if the cloth tag prohibits.	Rinsing with laundry additives, inclu- ding anti-static or softening additives. Reduce the spin speed when washing very delicate fabrics.	Spin-drying after hand washing.	Very delicate fabrics.	Sportswear.	Dirty cotton, synthetics, coloured laundry, linen fabrics.	Dirty cotton, dothing made from synthetic fabrics or natural-synthetic fabric blends (nylon, shirts, blouses, synthetics).	Dirty cotton, coloured laundry, linen fabrics.	Lightly solled, sweaty cotton clothes and linen.

O Use detergent or fabric softener if necessary,

Detergent required, without which washing will be ineffective,

x Do not use detergent or fabric softener.

* - standard programmes for washing cotton fabrics at 60°C and 40°C.

These programmes are suitable for washing normally soiled cotton fabrics. These are the most effective programmes for washing these type of fabrics, taking into account the total energy and water consumption.

Note: Real water temperature may differ from the declared wash cycle temperature.

NOTE: Above mentioned time is an estimate and may differ from actual wash cycle time, depending on temperature, water pressure, load size, etc. The time is automatically updated during wash cycle. Displaying the same time for an extended period or abrupt changes are normal.

TROUBLESHOOTING

Problem	Probable cause/Solution
The washing machine is not working	 Turn the tap on Clean the mesh filter on the supply hose. Close the door of the appliance. Press the [Start/ Pause] button.
Water leaks	- Connect the water intake properly.
The load in the appliance has not been spun	- Replace the load evenly in the drum, clean the pump filter.
Unpleasant smell in the drum	- Run a hot wash cycle with detergent and no load.
No water in the drum	- Turn on the tap with the water supply.
There is water left in the fabric softener container.	- Firmly press the button in the middle container
Washing not properly rinsed	 Use the correct amount of cleaning agent, depending on how dirty the washing is and the hardness of the water (see the instructions on the cleaning agent's packaging). Clean the pump filter
The appliance does not fill with water	 Turn on the water valve Check the programme setting Check the water pressure Reconnect the water supply hose. Close the door of the appliance. Check the water intake is not bent or blocked.
Simultaneous intake and draining of water	- Check that the end of the outlet hose is higher than the level of the water in the appliance (the hose should be at a height of 0.6m to 1m).
Water outflow problems	 Check the pump filter Check the outlet lead Check the height of the outlet hose, which should be 0.6m to1m from the bottom of the washing machine.
Appliance is vibrating	 Check that the transport safety devices have been removed. Level the appliance Secure the legs (tighten the nuts).
Foam from the detergent drawer	 Reduce the amount of detergent used. Check the water hardness and amount of detergent used, as well as the type of detergent used in the drum.
The operation of the appliance is interrupted before the programme has finished	- Check power supply, water supply and water outlet.
Noise caused by operation of the outlet pump after water is removed	- The water has been removed from the drum, but small amounts remain in the pump and outlet lead. Constant operation of the outlet pump causes air to be sucked in leading to the characteristic noise, which does not mean that anything is wrong.
Short breaks during the wash cycle	 The water in the appliance is being automatically refilled. Pause caused by removal of excess foam.

The fault indicator lights

The washing machine has a system of CODES shown on the display, which helps to locate minor operating faults and identify their cause.

Fault is indicated by the symbols:

Display indication	Reason	Solution
E02	Low pressure, no water in the machine	Unscrew the water valve, check the water inlet hose and filter, check the water pressure.
E03	Improper water outflow	Make sure that drain hose is not clogged, check the pump and water filter.
E01	Door ajar	Check that the door is locked; check that laundry is not jammed in the door.
E04	Others	Try to restart or contact the SERVICE CENTRE.



MAINTENANCE AND CLEANING



Never clean the product's casing or plastic parts using solvents or strong, abrasive cleaning agents (e.g. washing powders or creams)! Only use delicate liquid cleaning agents and soft cloths. Do not use sponges.

I. Cleaning the pump filter



•Unplug the appliance from the mains,

•Turn off the water valve,

•Open the filter cover by hand

or using a flat-head screwdriver.



•Unscrew the filter.

Clean the pump filter every 20 washes or so.

Neglecting to clean the filter causes difficulties in emptying the machine of water!

> Pump filter



•Remove and clean the filter.



To replace the filter following the procedure in reverse order.

II. Cleaning the water supply valve



- Turn on the water supply hose,
- •Use forceps to grasp the filter mesh plunger,
- •Remove and clean the filter (using a brush).
- To replace the filter following the procedure in reverse order.

III. Cleaning the detergent drawer (at least once a month).



• Remove the drawer (while pressing the stop).



• Clean in running water (or using a •Replace the drawer. brush or piece of cloth).

PRACTICAL ADVICE REGARDING WASHING

I. Cleaning and purifying agents

detergents for all temperatures in a range as per the detergent Producer's recommendations indicated on the product packaging. Deteraents Pour the detergent into the drawer compartment marked •Pour the pre-wash detergent into the drawer compartment marked Liquid detergents •Install the supplied partition in the compartment Ifigure below). •Pour liquid detergent into the drawer compartment marked Fabric softeners added to the rinse •Pour the fabric softener into the drawer compartment marked S •Do not exceed the maximum level marked on the drawer compartment. This detergent will be used for the final rinse. II. First wash Before washing for the first time, put it through one high temperature cycle without a load, according to the following procedure: Connect the washing machine to the electricity mains Turn on the water valve •Set the programme selector knob to high temperature wash. •Add the appropriate detergent and press the [Start/ Pause] button. III. Soil Stubborn stains Before washing garments, apply an additional stain remover according to the instructions for use Heavily soiled: •One-off washing of smaller amounts of clothes Add more deteraent •After washing heavily soiled clothes (e.g. working clothes) or garments which are shedding fibres, it is recommended that the washing machine is rinsed out by running a programme cycle at a temperature of 60°C, e.g. COTTON, without a load. Lightly soiled: •See pt. "Conservation". IV. Conservation Reducing energy and water consumption Garments which are only lightly soiled should be washed using the appropriate wash programme, i.e. ULTRA SHORT The washing machine detects partial load. For partial load, when using the Towels and Cotton programmes, washing machine will reduce water and energy consumption and shorten the wash cycle.

It is recommended to use powder or liquid general purpose

PRACTICAL ADVICE REGARDING WASHING

V. Water hardness	Hard water causes sediment to form. Information about water hardness is available from your nearest water works. It is advised that water softeners are used for every wash.
VI. Power cut (programme memory)	Power cuts or unplugging the machine does not cancel the set- ting. This has been memorised and the cycle will continue once the power is restored. Do not open the doors of the washing machine during a power cut.
VII. Loading	 Maximum drum capacity 6 kg: Load the washing into the drum according to the following instructions: ecotton, denim, children's clothes – max full drum (do not force clothes into the drum as this will reduce the quality of the wash!). esynthetics - max 1/2 drum wool, silk, delicate fabrics - max. approx. 1/3 of the drum. Important! Do not overload the machine! Overloading the machine may cause damage to the clothes being washed! The maximum load amounts depending on the program are given in table of programs.
VIII. Even load distribution control	The electronic control device includes a load distribution control system. In the event that the system detects uneven distribution of load in the drum, the washing machine will try to relocate it. Sometimes the trials will not be sufficient for the proper location of the clothes (in the case of frotte dressing gowns washed with other types of clothes, ball-shaped sheets which closes several objects inside it). The system may react in the following way: •it may accept the uneven distribution of clothes but will decrease

the spin speed

•it may not allow spinning as the clothes are distributed unevenly.)

In both cases, after the wash is over, open the door of the washing machine, place the laundry manually, close the door and select the spin programme again.

PRACTICAL ADVICE REGARDING WASHING

IX. Door interlock	 The washing machine is equipped with an interlock which prevents the door from being opened during washing. Once a washing cycle is complete, the door interlock is automatically released. In order to open the door during the wash program, press PAUSE button and wait to unlock the door. IMPORTANT! If the temperature inside the drum is high, the door may remain blocked until the water temperature has dropped below 60°C. IMPORTANT! Before opening the door of the washing machine check whether there is water in the drum.
X. Delicate fabrics	 Programme: Select the appropriate wash programme (WOOL, HAND WASH) Loading: Do not overload the machine, max 1/3 of the drum, see Loading.
XI. Dosing	 According to the cleaning agent manufacturer's instructions. Too little cleaning agent The washing turns grey. Lumps of grease form, sediment builds up. Too much cleaning agent Strong foaming.

•Ineffective washing, detergent incompletely rinsed from fabrics.

-Туре	AWI612L
-Rated voltage	220-240V / ~50Hz.
-Rated power	2100 W
-Current protection	10 A
-Drum capacity	max 6 kg
-Water pressure	min 0,1 MPa (1 bar)
	max 1 MPa (10 bar)
-Dimensions/Height/Breadth/ Depth	n 845 / 597 / 497 [mm]
-Weight	65 kg
-Meets the requirements of EU legis	slation, EN 60456
standard.	

Testing for label information in accordance with EN 60456 using the standard cotton wash programmes:

- Cotton 60°C at full load
- Cotton 60°C at partial load
- Cotton 40°C at partial load
- •average annual water consumption is 9900 litres,
- •weighted average electricity consumption is 171 kWh/year

PRODUCT FICHE

Pursuant to a Delegated Regulation of the Commission (EU) No. 1061/2010 of 28 September 2010 supplementing the Directive of the European Parliament and of the Council 2010/30/EU on the energy labelling of household washing machines and Regulation of the Commission (EU) No. 1015/2010 of 10 November 2010 on the implementation of the Directive of the European Parliament and of the Council No. 2009/125/EC on the Eco design requirements for the household washing machines).

Supplier's name or trade mark	Amica
Туре	AWI612L
Rated capacity	6,0 kg
Energy efficiency class ¹⁾²⁾	A++
Weighted annual energy consumptio $AE_{c}^{3)}$	171 kWh/year
Energy consumption of the standard cotton programme:	
- 60°C at full load E _{t,60}	0,95 kWh
- 60°C at partial load E _{t,601/2}	0,60 kWh
- 40°C at full load E _{t,401/2}	0,58 kWh
Power consumption of the off-mode $P_{_{\! O}}$	0,5 W
Power consumption of the left-on mode P_{I}	1,0 W
Weighted annual water consumption $AW_{c}^{4)}$	9900
Water consumption of the standard cotton programme:	
- at 60°C, full load W _{t,60}	49
- at 60°C, half load W _{t,601/2}	42
- at 40°C, half load W _{t,401/2}	42
Spin-drying efficiency class 2)	В
Residual humidity D	53 %
Maximum spin speed attained ²⁾	1200 rev / min
Duration of the standard 60°C cotton pro- gramme at full and partial load	200 min
Duration of the standard 60°C cotton pro- gramme at partial load	175 min
Duration of the standard 40°C cotton pro- gramme at partial load	170 min
Noise Level:	
- during the wash cycle	58 dB(A) re 1 pW
- during the spin cycle	78 dB(A) re 1 pW
Equipment designed for fitting	No

¹⁾ Energy efficiency class on a scale from A+++ (more efficient) to D (less efficient).

²⁾ For a standard Cottons 60°C and 40°C intensive wash programme at full and partial load.

³⁾ Estimated weighted annual energy consumption based on 220 standard wash cycles for Cottons 60°C and 40°C intensive wash programmes at full and partial load and energy consumption in power saving modes. Actual energy consumption depends on how the appliance is used.

⁴⁾Estimated weighted annual water consumption based on 220 standard wash cycles for Cottons 60°C and 40°C intensive wash programmes at full and partial load. Actual water consumption depends on how the appliance is used.



For the UK: please call 0844 815 8880 (non-geographic number) or 01563 557158 (standard rate call)

For Ireland: please call 0818 46 46 (non-geographic number) or 01 842 8222 (standard rate call)